

Services

FAST, EFFECTIVE, PERSONALISED REMOTE TECHNICAL SUPPORT

IGS Technical Service

IGS offers water management backup solutions and provide remote support to clients around the globe in the most effective way.

Our service can be tailored towards customers' unique situation and needs.



- Direct assistance to end users via messenger service
- Remote backup management
- Service issue logging system
- No Fix No Fee policy
- Complimentary remote training on water management system
- Sensor integration option
- 10% discount on water treatment products
- After-hours support
- Regular system health checks